

Emergency Response Times
 NJ New Hampshire work orders from 03/01/2015 to 03/31/2015
 Total orders in sample: 155

Orders responded to in < 30 minutes: 85 (55% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Hold Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
3/2/2015 7:13:58 AM	26 ALBURN ST	EXETER	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF060852N	0	16	3/2/2015 7:34	3/2/2015 7:34	3/2/2015 7:36	3/2/2015 7:51	3/2/2015 9:52:31 AM	121	17	Regular Hours	< 30 minutes
3/2/2015 8:44:13 AM	1 SALLY SWEETS WAY	SALEM	NH	Ryan Kelleher	William Jones	9000	LEAK INSIDE	WF060865N	0	23	3/2/2015 8:44	3/2/2015 8:44	3/2/2015 8:46	3/2/2015 9:08	3/2/2015 1:41:10 PM	272	24	Regular Hours	< 30 minutes
3/2/2015 9:27:14 AM	28 DEPOT SQ Apt. D	HAMPTON	NH	Alex Groetz	Lynne Copp	9000	LEAK INSIDE	WF060868N	0	8	3/2/2015 9:27	3/2/2015 9:27	3/2/2015 9:29	3/2/2015 9:36	3/2/2015 12:04:00 PM	147	9	Regular Hours	< 30 minutes
3/2/2015 11:13:40 AM	30 DEPOT SQ	HAMPTON	NH	Alex Groetz	Michael Tails	9100	LEAK OUTSIDE	WF060881N	0	0	3/2/2015 11:14	3/2/2015 11:14	3/2/2015 11:14	3/2/2015 11:14	3/2/2015 1:56:44 PM	162	0	Regular Hours	< 30 minutes
3/2/2015 2:34:53 PM	349 OCEAN BLVD	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF060945N	0	12	3/2/2015 14:35	3/2/2015 14:36	3/2/2015 14:36	3/2/2015 14:49	3/2/2015 3:32:55 PM	43	14	Regular Hours	< 30 minutes
3/3/2015 9:19:01 AM	8 CONTINENTAL DR Pst. A	EXETER	NH	Alex Groetz	Michael Tails	9000	LEAK INSIDE	WF060895N	0	8	3/3/2015 9:19	3/3/2015 9:20	3/3/2015 9:20	3/3/2015 9:28	3/3/2015 12:40:06 PM	191	9	Regular Hours	< 30 minutes
3/3/2015 9:39:07 AM	3613 LAFAYETTE RD	PORTSMOUTH	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF060899N	0	5	3/3/2015 9:39	3/3/2015 9:51	3/3/2015 9:51	3/3/2015 9:57	3/3/2015 12:35:19 PM	157	18	Regular Hours	< 30 minutes
3/3/2015 10:25:26 AM	5 MAIN ST	PLAISTOW	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF060899N	0	19	3/3/2015 10:26	3/3/2015 10:26	3/3/2015 10:27	3/3/2015 10:46	3/3/2015 11:23:52 AM	37	21	Regular Hours	< 30 minutes
3/3/2015 12:26:13 PM	8 CONTINENTAL DR Pst. D	EXETER	NH	Alex Groetz	Michael Tails	9100	LEAK OUTSIDE	WF060917N	0	11	3/3/2015 12:26	3/3/2015 12:28	3/3/2015 12:40	3/3/2015 12:40	3/3/2015 12:44:23 PM	4	14	Regular Hours	< 30 minutes
3/3/2015 12:58:48 PM	40 MARJORIE ST	PORTSMOUTH	NH	Anthony Beck	Michael Tails	9000	LEAK INSIDE	WF060902N	0	7	3/3/2015 12:59	3/3/2015 13:02	3/3/2015 13:03	3/3/2015 13:10	3/3/2015 1:30:48 PM	20	11	Regular Hours	< 30 minutes
3/3/2015 2:08:58 PM	962 ISLINGTON ST	PORTSMOUTH	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF060904N	0	13	3/3/2015 14:09	3/3/2015 14:09	3/3/2015 14:16	3/3/2015 14:23	3/3/2015 2:44:59 PM	21	14	Regular Hours	< 30 minutes
3/3/2015 2:40:48 PM	14 MARKET SQ	PORTSMOUTH	NH	Alex Groetz	David Martineau	9100	LEAK OUTSIDE	WF060905N	0	0	3/3/2015 14:41	3/3/2015 14:42	3/3/2015 14:43	3/3/2015 14:43	3/3/2015 2:48:48 PM	4	3	Regular Hours	< 30 minutes
3/3/2015 2:52:36 PM	39 BROWN AVE Apt. B	HAMPTON	NH	Alex Groetz	David Martineau	9100	LEAK OUTSIDE	WF060905N	0	0	3/3/2015 14:52	3/3/2015 14:53	3/3/2015 14:54	3/3/2015 14:54	3/3/2015 3:00:53 PM	6	1	Regular Hours	< 30 minutes
3/4/2015 8:20:49 AM	430 HIGH ST	SOMERSWORTH	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF060905N	0	13	3/4/2015 8:21	3/4/2015 8:26	3/4/2015 8:29	3/4/2015 8:40	3/4/2015 10:06:48 AM	86	19	Regular Hours	< 30 minutes
3/4/2015 8:52:20 AM	200 LAFAYETTE RD Apt. 210 Pst. SUITE	SEABROOK	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0609100N	0	14	3/4/2015 8:53	3/4/2015 8:53	3/4/2015 8:54	3/4/2015 9:07	3/4/2015 10:22:21 AM	74	15	Regular Hours	< 30 minutes
3/4/2015 9:58:15 AM	779 LAFAYETTE RD Pst. 1	SEABROOK	NH	Lance Keely	William Jones	9100	LEAK OUTSIDE	WF0609110N	0	14	3/4/2015 9:58	3/4/2015 10:11	3/4/2015 10:12	3/4/2015 10:25	3/4/2015 2:21:45 PM	235	27	Regular Hours	< 30 minutes
3/4/2015 10:21:34 AM	25 NIMBLE HILL RD	NEWINGTON	NH	Alex Groetz	Michael Tails	9100	LEAK OUTSIDE	WF0609115N	0	14	3/4/2015 10:22	3/4/2015 10:24	3/4/2015 10:25	3/4/2015 10:38	3/4/2015 1:58:24 PM	200	16	Regular Hours	< 30 minutes
3/4/2015 10:50:28 AM	311 ROUTE 108	SOMERSWORTH	NH	David Emerston	Michael Tails	9100	LEAK OUTSIDE	WF0609118N	0	4	3/4/2015 10:50	3/4/2015 10:50	3/4/2015 10:51	3/4/2015 10:55	3/4/2015 12:02:43 PM	67	5	Regular Hours	< 30 minutes
3/4/2015 11:04:40 AM	2 STERLING HILL LN Apt. 223	EXETER	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0609119N	0	12	3/4/2015 11:05	3/4/2015 11:06	3/4/2015 11:06	3/4/2015 11:18	3/4/2015 11:46:16 AM	27	14	Regular Hours	< 30 minutes
3/4/2015 12:56:33 PM	558 UNION ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0609133N	0	28	3/4/2015 12:57	3/4/2015 12:57	3/4/2015 12:59	3/4/2015 13:25	3/4/2015 1:56:36 PM	30	29	Regular Hours	< 30 minutes
3/4/2015 2:11:22 PM	558 UNION ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0609140N	0	0	3/4/2015 14:11	3/4/2015 14:15	3/4/2015 14:15	3/4/2015 14:15	3/4/2015 2:18:05 PM	2	4	Regular Hours	< 30 minutes

3/4/2015	2:32:41 PM	558 UNION ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0609141N	0	2	3/4/2015 14:12	3/4/2015 14:15	3/4/2015 14:18	3/4/2015 14:18	3/4/2015 2:19:23 PM	1	5	Regular Hours	< 30 minutes
3/4/2015	2:28:42 PM	43 CHESTNUT ST Apt. 1FL	ROCHESTER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0609142N	0	7	3/4/2015 14:29	3/4/2015 14:30	3/4/2015 14:30	3/4/2015 14:37	3/4/2015 3:52:44 PM	74	9	Regular Hours	< 30 minutes
3/4/2015	2:47:24 PM	37 FRANKLIN HTS	ROCHESTER	NH	Laurie Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0609143N	1	12	3/4/2015 14:49	3/4/2015 14:49	3/4/2015 14:52	3/4/2015 15:02	3/4/2015 4:21:54 PM	79	14	Regular Hours	< 30 minutes
3/4/2015	3:14:07 PM	146 FRONT ST Apt. REAR	EXETER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0609147N	0	26	3/4/2015 15:15	3/4/2015 15:15	3/4/2015 15:41	3/4/2015 15:41	3/4/2015 4:27:54 PM	46	27	Regular Hours	< 30 minutes
3/4/2015	3:51:51 PM	111 VENTURE DR	DOVER	NH	David Emerton	David Martineau	9000	LEAK INSIDE	WF0609152N	0	9	3/4/2015 15:52	3/4/2015 15:52	3/4/2015 15:52	3/4/2015 16:01	3/4/2015 6:32:37 PM	150	9	Regular Hours	< 30 minutes
3/5/2015	9:00:14 AM	146 FRONT ST Apt. REAR	EXETER	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0609174N	1	15	3/5/2015 9:01	3/5/2015 9:02	3/5/2015 9:03	3/5/2015 9:17	3/5/2015 10:38:08 AM	80	17	Regular Hours	< 30 minutes
3/6/2015	8:02:18 AM	19 PORTSMOUTH AVE Apt. A	EXETER	NH	Daniel LaFortune	Michael Talls	9100	LEAK OUTSIDE	WF0609299N	0	1	3/6/2015 8:03	3/6/2015 8:03	3/6/2015 8:04	3/6/2015 8:04	3/6/2015 8:19:21 AM	14	1	Regular Hours	< 30 minutes
3/6/2015	8:26:02 AM	16 SHAWNEE LN	DOVER	NH	David Emerton	Michael Talls	9000	LEAK INSIDE	WF0609291N	0	8	3/6/2015 8:26	3/6/2015 8:26	3/6/2015 8:28	3/6/2015 8:34	3/6/2015 9:20:28 AM	46	8	Regular Hours	< 30 minutes
3/6/2015	8:56:30 AM	2 WALNUT AVE	HAMPTON	NH	Daniel LaFortune	Michael Talls	9000	LEAK INSIDE	WF0609332N	0	11	3/6/2015 8:57	3/6/2015 8:57	3/6/2015 8:59	3/6/2015 9:09	3/6/2015 9:27:25 AM	17	13	Regular Hours	< 30 minutes
3/6/2015	10:01:02 AM	79 PORTSMOUTH AVE	EXETER	NH	Ryan Kelleher	Michael Talls	9000	LEAK INSIDE	WF0609342N	0	3	3/6/2015 10:01	3/6/2015 10:01	3/6/2015 10:05	3/6/2015 10:05	3/6/2015 10:47:42 AM	42	4	Regular Hours	< 30 minutes
3/6/2015	12:04:28 PM	1 HARBOUR PL	PORTSMOUTH	NH	Lance Keelley	William Jones	9100	LEAK OUTSIDE	WF0609365N	0	14	3/6/2015 12:04	3/6/2015 12:05	3/6/2015 12:05	3/6/2015 12:19	3/6/2015 2:20:55 PM	121	15	Regular Hours	< 30 minutes
3/6/2015	1:05:54 PM	86 HIGH ST	EXETER	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0609379N	4	14	3/6/2015 13:10	3/6/2015 13:11	3/6/2015 13:11	3/6/2015 13:25	3/6/2015 2:58:42 PM	93	19	Regular Hours	< 30 minutes
3/6/2015	2:43:49 PM	18 ACADEMY ST Apt. B	ROCHESTER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0609398N	0	7	3/6/2015 14:44	3/6/2015 14:45	3/6/2015 14:45	3/6/2015 14:52	3/6/2015 4:18:18 PM	85	8	Regular Hours	< 30 minutes
3/9/2015	8:32:19 AM	65 PRESIDENTIAL CIR	HAMPTON	NH	Alex Givets	Lynne Copp	9100	LEAK OUTSIDE	WF0609482N	2	22	3/9/2015 8:35	3/9/2015 8:36	3/9/2015 8:38	3/9/2015 8:58	3/9/2015 11:55:02 AM	176	25	Regular Hours	< 30 minutes
3/9/2015	9:28:50 AM	437 SHATTECK WAY	NEWINGTON	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0609495N	0	8	3/9/2015 9:29	3/9/2015 9:29	3/9/2015 9:31	3/9/2015 9:37	3/9/2015 1:47:22 PM	249	8	Regular Hours	< 30 minutes
3/9/2015	10:20:50 AM	919 ROUTE 1 BYP	PORTSMOUTH	NH	David Emerton	David Martineau	9100	LEAK OUTSIDE	WF0609502N	0	12	3/9/2015 10:21	3/9/2015 10:21	3/9/2015 10:21	3/9/2015 10:33	3/9/2015 2:35:46 PM	242	12	Regular Hours	< 30 minutes
3/9/2015	10:23:02 AM	270 LAFAYETTE RD Pst. #7	SEABROOK	NH	Daniel LaFortune	David Martineau	9000	LEAK INSIDE	WF0609503N	0	14	3/9/2015 10:23	3/9/2015 10:29	3/9/2015 10:30	3/9/2015 10:44	3/9/2015 11:13:37 AM	29	21	Regular Hours	< 30 minutes
3/9/2015	10:56:59 AM	50 OVERLOOK DR	ATKINSON	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF0609509N	0	8	3/9/2015 10:57	3/9/2015 10:57	3/9/2015 10:58	3/9/2015 11:06	3/9/2015 11:58:46 AM	52	9	Regular Hours	< 30 minutes
3/9/2015	12:12:30 PM	19 HAMPTON MOVS	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0609517N	0	13	3/9/2015 12:13	3/9/2015 12:20	3/9/2015 12:25	3/9/2015 12:33	3/9/2015 1:50:36 PM	77	21	Regular Hours	< 30 minutes
3/9/2015	3:45:45 PM	118 HAMPTON MOVS	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0609556N	0	18	3/9/2015 15:46	3/9/2015 15:50	3/9/2015 15:50	3/9/2015 16:08	3/9/2015 4:28:35 PM	20	22	Regular Hours	< 30 minutes
3/10/2015	8:56:27 AM	29 MILL POND LN	HAMPTON	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF0609609N	0	3	3/10/2015 8:57	3/10/2015 8:59	3/10/2015 9:00	3/10/2015 9:02	3/10/2015 1:51:42 PM	290	5	Regular Hours	< 30 minutes
3/10/2015	9:45:51 AM	88 DUNVEGAN WOODS	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0609612N	1	20	3/10/2015 9:47	3/10/2015 9:50	3/10/2015 9:50	3/10/2015 10:16	3/10/2015 12:10:30 PM	120	24	Regular Hours	< 30 minutes
3/10/2015	12:14:11 PM	15 SIDNEY ST	ROCHESTER	NH	David Perreault	David Martineau	9000	LEAK INSIDE	WF0609634N	0	5	3/10/2015 12:14	3/10/2015 12:16	3/10/2015 12:16	3/10/2015 12:21	3/10/2015 1:20:18 PM	59	6	Regular Hours	< 30 minutes

3/10/2015	3:47:17 PM	112 SPINNAKER WAY	PORTSMOUTH	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0609676N	1	25	3/10/2015 15:49	3/10/2015 15:49	3/10/2015 15:49	3/10/2015 16:15	3/10/2015 5:08:52 PM	53	28	Regular Hours	< 30 minutes
3/11/2015	8:54:41 AM	12 FAIRFIELD DR	HAMPTON	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0609719N	0	13	3/11/2015 8:55	3/11/2015 8:55	3/11/2015 8:56	3/11/2015 9:09	3/11/2015 10:46:18 AM	96	15	Regular Hours	< 30 minutes
3/11/2015	9:20:47 AM	74 INDUSTRIAL PARK DR	DOVER	NH	David Emerson	Lynne Copp	9000	LEAK INSIDE	WF0609723N	0	0	3/11/2015 9:21	3/11/2015 9:21	3/11/2015 9:22	3/11/2015 9:22	3/11/2015 10:57:08 AM	95	1	Regular Hours	< 30 minutes
3/11/2015	10:23:34 AM	70 6TH ST	DOVER	NH	David Perreault	David Martineau	9100	LEAK OUTSIDE	WF0609734N	1	18	3/11/2015 10:24	3/11/2015 10:25	3/11/2015 10:26	3/11/2015 10:44	3/11/2015 12:26:41 PM	102	20	Regular Hours	< 30 minutes
3/11/2015	12:30:00 PM	74 DUNVEGAN WOODS	HAMPTON	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0609757N	0	7	3/11/2015 12:30	3/11/2015 12:31	3/11/2015 12:32	3/11/2015 12:36	3/11/2015 3:31:38 PM	172	9	Regular Hours	< 30 minutes
3/11/2015	3:45:11 PM	610 HILSTON ST	PORTSMOUTH	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0609791N	0	0	3/11/2015 15:45	3/11/2015 15:52	3/11/2015 15:52	3/11/2015 15:53	3/11/2015 3:55:44 PM	2	7	Regular Hours	< 30 minutes
3/12/2015	7:30:30 AM	109 CHESTNUT HILL RD	ROCHESTER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0609822N	0	11	3/12/2015 7:30	3/12/2015 7:32	3/12/2015 7:33	3/12/2015 7:43	3/12/2015 8:52:54 AM	69	12	Regular Hours	< 30 minutes
3/12/2015	11:35:54 AM	1300 LILAC LN Pkt. HSE	DOVER	NH	David Emerson	David Martineau	9100	LEAK OUTSIDE	WF0609856N	0	16	3/12/2015 11:36	3/12/2015 11:36	3/12/2015 11:37	3/12/2015 11:52	3/12/2015 1:27:50 PM	95	16	Regular Hours	< 30 minutes
3/13/2015	3:26:54 PM	178 DRAKESIDE RD Apt. 106 Pkt. UNIT	HAMPTON	NH	Lance Keelhy	David Martineau	9100	LEAK OUTSIDE	WF0610029N	0	0	3/13/2015 15:27	3/13/2015 15:37	3/13/2015 15:37	3/13/2015 15:37	3/13/2015 3:38:35 PM	0	10	Regular Hours	< 30 minutes
3/16/2015	9:45:06 AM	315 ATLANTIC AVE	SEABROOK	NH	Alex Groetz	David Martineau	9100	LEAK OUTSIDE	WF0610107N	0	15	3/16/2015 9:46	3/16/2015 9:46	3/16/2015 9:48	3/16/2015 10:01	3/16/2015 12:15:17 PM	133	16	Regular Hours	< 30 minutes
3/16/2015	11:58:34 AM	162 EPPING RD Apt. #2	EXETER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0610153N	0	0	3/16/2015 11:58	3/16/2015 11:59	3/16/2015 11:59	3/16/2015 11:59	3/16/2015 12:06:13 PM	6	0	Regular Hours	< 30 minutes
3/16/2015	1:13:23 PM	29 MILL POND LN	HAMPTON	NH	Ilyan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF0610169N	0	0	3/16/2015 13:23	3/16/2015 13:24	3/16/2015 13:24	3/16/2015 13:24	3/16/2015 1:28:43 PM	4	1	Regular Hours	< 30 minutes
3/16/2015	1:43:35 PM	7 LITTLE PINE LN	EXETER	NH	Kevin Clifford	David Martineau	9100	LEAK OUTSIDE	WF0610160N	0	0	3/16/2015 13:42	3/16/2015 13:43	3/16/2015 13:43	3/16/2015 13:43	3/16/2015 2:08:27 PM	14	0	Regular Hours	< 30 minutes
3/17/2015	7:52:23 AM	109 CHESTNUT HILL RD	ROCHESTER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0610218N	0	15	3/17/2015 7:53	3/17/2015 7:56	3/17/2015 7:57	3/17/2015 8:11	3/17/2015 9:41:44 AM	90	19	Regular Hours	< 30 minutes
3/17/2015	10:30:33 AM	154 GALE RD	HAMPTON	NH	Alex Groetz	David Martineau	9100	LEAK OUTSIDE	WF0610244N	0	19	3/17/2015 10:31	3/17/2015 10:34	3/17/2015 10:35	3/17/2015 10:53	3/17/2015 2:27:28 PM	213	23	Regular Hours	< 30 minutes
3/17/2015	2:26:59 PM	451 HIGH ST	SOMERSWORTH	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0610290N	0	13	3/17/2015 14:27	3/17/2015 14:27	3/17/2015 14:29	3/17/2015 14:41	3/17/2015 8:25:11 PM	343	14	Regular Hours	< 30 minutes
3/17/2015	2:45:30 PM	10 TROUBLE CALL	ROCHESTER	NH	David Perreault	David Martineau	9100	LEAK OUTSIDE	WF0610294N	0	7	3/17/2015 14:46	3/17/2015 14:47	3/17/2015 14:48	3/17/2015 14:55	3/17/2015 5:14:41 PM	139	9	Regular Hours	< 30 minutes
3/18/2015	9:24:58 AM	24 SUNNYBROOK DR	DOVER	NH	David Emerson	Lynne Copp	9000	LEAK INSIDE	WF0610322N	0	7	3/18/2015 9:25	3/18/2015 9:25	3/18/2015 9:26	3/18/2015 9:33	3/18/2015 9:54:04 AM	20	8	Regular Hours	< 30 minutes
3/18/2015	3:05:53 PM	556 EXETER RD	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0610371N	0	15	3/18/2015 15:06	3/18/2015 15:09	3/18/2015 15:09	3/18/2015 15:24	3/18/2015 4:34:12 PM	69	19	Regular Hours	< 30 minutes
3/18/2015	3:07:55 PM	178 SHATLUCK WAY	NEWINGTON	NH	Kevin Clifford	David Martineau	9100	LEAK OUTSIDE	WF0610372N	0	5	3/18/2015 15:08	3/18/2015 15:08	3/18/2015 15:09	3/18/2015 15:14	3/18/2015 4:36:09 PM	81	6	Regular Hours	< 30 minutes
3/19/2015	1:00:15 PM	204 OCEAN BLVD	SEABROOK	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0610447N	0	4	3/19/2015 13:00	3/19/2015 13:01	3/19/2015 13:01	3/19/2015 13:05	3/19/2015 1:41:42 PM	35	5	Regular Hours	< 30 minutes
3/19/2015	2:13:11 PM	10 TROUBLE CALL	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0610459N	1	13	3/19/2015 14:14	3/19/2015 14:14	3/19/2015 14:14	3/19/2015 14:27	3/19/2015 3:31:47 PM	64	14	Regular Hours	< 30 minutes
3/20/2015	11:07:02 AM	128 MAIN ST	PLAISTOW	NH	Anthony Beck	David Martineau	9000	LEAK INSIDE	WF0610554N	0	11	3/20/2015 11:07	3/20/2015 11:08	3/20/2015 11:10	3/20/2015 11:20	3/20/2015 11:45:46 AM	25	13	Regular Hours	< 30 minutes

3/20/2015	1:35:58 PM	10 BRAEMOOR WOODS RD Apt. HSE Pst	SALEM	NH	Troy Kimball	David Martingale	9000	LEAK INSIDE	WF0610591N	0	18	3/20/2015 13:36	3/20/2015 13:37	3/20/2015 13:37	3/20/2015 13:55	3/20/2015	2:39:58 PM	44	19	Regular Hours	< 30 minutes
3/20/2015	2:33:39 PM	24 PLEASANT VIEW DR	EXETER	NH	Jeffrey Groteau	David Martingale	9000	LEAK INSIDE	WF0610595N	0	9	3/20/2015 14:34	3/20/2015 14:36	3/20/2015 14:37	3/20/2015 14:45	3/20/2015	4:35:14 PM	109	12	Regular Hours	< 30 minutes
3/23/2015	9:27:22 AM	11 ROGERS ST	DOVER	NH	David Emerton	David Martingale	9000	LEAK INSIDE	WF0610686N	0	4	3/23/2015 9:27	3/23/2015 9:29	3/23/2015 9:29	3/23/2015 9:33	3/23/2015	10:21:33 AM	48	5	Regular Hours	< 30 minutes
3/23/2015	10:27:43 AM	9 NUDD AVE	HAMPTON	NH	Alex Grootz	Michael Tails	9100	LEAK OUTSIDE	WF0610694N	0	0	3/23/2015 10:28	3/23/2015 10:32	3/23/2015 10:32	3/23/2015 10:32	3/23/2015	11:57:09 AM	84	4	Regular Hours	< 30 minutes
3/23/2015	2:47:34 PM	24 STRING BRIDGE	EXETER	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	WF0610755N	0	0	3/23/2015 14:48	3/23/2015 14:48	3/23/2015 14:48	3/23/2015 14:48	3/23/2015	2:52:07 PM	3	1	Regular Hours	< 30 minutes
3/23/2015	3:15:04 PM	21 NORTHWESTERN DR Apt. A Pst. UNIT	SALT	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0610765N	0	17	3/23/2015 15:15	3/23/2015 15:17	3/23/2015 15:18	3/23/2015 15:35	3/23/2015	4:30:33 PM	55	20	Regular Hours	< 30 minutes
3/25/2015	8:05:40 AM	564 EXETER RD	HAMPTON	NH	Anthony Beck	Michael Tails	9100	LEAK OUTSIDE	WF0610930N	0	19	3/25/2015 8:06	3/25/2015 8:06	3/25/2015 8:07	3/25/2015 8:26	3/25/2015	10:28:18 AM	122	20	Regular Hours	< 30 minutes
3/25/2015	9:18:47 AM	140 CROSBY RD	DOVER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0610935N	0	17	3/25/2015 9:20	3/25/2015 9:24	3/25/2015 9:25	3/25/2015 9:41	3/25/2015	10:42:32 AM	60	21	Regular Hours	< 30 minutes
3/25/2015	10:59:49 AM	700 LAFAYETTE RD Apt. 209 Pst. SUITE	SEABROOK	NH	Anthony Beck	William Jones	9000	LEAK INSIDE	WF0610945N	0	9	3/25/2015 11:00	3/25/2015 11:02	3/25/2015 11:02	3/25/2015 11:11	3/25/2015	11:41:20 AM	29	11	Regular Hours	< 30 minutes
3/25/2015	11:35:54 AM	120 FRONT ST Apt. STORE	EXETER	NH	Kevin Ruel	David Martingale	9100	LEAK OUTSIDE	WF0610950N	0	28	3/25/2015 11:36	3/25/2015 11:37	3/25/2015 11:39	3/25/2015 12:05	3/25/2015	12:51:57 PM	46	29	Regular Hours	< 30 minutes
3/26/2015	8:55:26 AM	33 LAFAYETTE RD Apt. 12	NORTH HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0611029N	0	10	3/26/2015 8:56	3/26/2015 8:57	3/26/2015 8:57	3/26/2015 9:07	3/26/2015	9:56:52 AM	49	11	Regular Hours	< 30 minutes
3/26/2015	12:36:10 PM	57 CAROLYN AVE	SEABROOK	NH	Jeffrey Groteau	Lynne Copp	9000	LEAK INSIDE	WF0611055N	0	5	3/26/2015 12:16	3/26/2015 12:23	3/26/2015 12:23	3/26/2015 12:29	3/26/2015	1:30:29 PM	61	13	Regular Hours	< 30 minutes
3/27/2015	7:27:58 AM	9 BATCHELDER RD	SEABROOK	NH	Daniel LaFortune	David Martingale	9100	LEAK OUTSIDE	WF0611123N	0	8	3/27/2015 7:28	3/27/2015 7:38	3/27/2015 7:39	3/27/2015 7:36	3/27/2015	10:06:14 AM	149	8	Regular Hours	< 30 minutes
3/30/2015	9:27:58 AM	72 ROBERT RD	SEABROOK	NH	Alex Grootz	David Martingale	9000	LEAK INSIDE	WF0611276N	0	6	3/30/2015 9:28	3/30/2015 9:33	3/30/2015 9:34	3/30/2015 9:39	3/30/2015	10:09:51 AM	30	11	Regular Hours	< 30 minutes
3/31/2015	9:14:49 AM	56 N MAIN	ROCHESTER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0611437N	0	18	3/31/2015 9:15	3/31/2015 9:24	3/31/2015 9:31	3/31/2015 9:42	3/31/2015	10:19:01 AM	36	27	Regular Hours	< 30 minutes
3/31/2015	11:21:55 AM	64 MAIN ST Apt. 1	EXETER	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0611480N	1	19	3/31/2015 11:23	3/31/2015 11:23	3/31/2015 11:24	3/31/2015 11:42	3/31/2015	1:27:19 PM	104	20	Regular Hours	< 30 minutes
3/31/2015	11:25:32 AM	0 TROUBLE CALL	DURHAM	NH	David Emerton	David Martingale	9100	LEAK OUTSIDE	WF0611483N	0	16	3/31/2015 11:25	3/31/2015 11:25	3/31/2015 11:26	3/31/2015 11:42	3/31/2015	2:56:01 PM	193	16	Regular Hours	< 30 minutes
3/31/2015	2:42:51 PM	173 NEW ZEALAND RD Apt. TOWNG Pst	SEABROOK	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0611536N	0	15	3/31/2015 14:43	3/31/2015 14:45	3/31/2015 14:45	3/31/2015 15:01	3/31/2015	3:14:52 PM	13	18	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 28 (8% of total) for After Hours:																				
3/2/2015	5:13:57 PM	15 BACHELDER RD	SEABROOK	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0608970N	0	27	3/2/2015 17:14	3/2/2015 17:16	3/2/2015 17:16	3/2/2015 17:43	3/2/2015 6:16:07 PM	32	29	After Hours	< 30 minutes
3/3/2015	4:55:31 PM	17 BARBOUR RD Apt. REAR Pat. 1	HAMPTON	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0609066N	0	7	3/3/2015 16:55	3/3/2015 16:56	3/3/2015 16:56	3/3/2015 17:04	3/3/2015 5:44:41 PM	40	8	After Hours	< 30 minutes
3/3/2015	6:04:07 PM	162 EPPING RD Apt. #2	EXETER	NH	John Wiley	David Martineau	9000	LEAK INSIDE	WF0609072N	0	23	3/3/2015 18:04	3/3/2015 18:06	3/3/2015 18:06	3/3/2015 18:30	3/3/2015 7:09:19 PM	39	26	After Hours	< 30 minutes
3/3/2015	6:30:36 PM	75 LOCUST ST	DOVER	NH	Laurie Rousseau	David Martineau	9000	LEAK INSIDE	WF0609073N	0	3	3/3/2015 18:31	3/3/2015 18:33	3/3/2015 18:33	3/3/2015 18:37	3/3/2015 6:50:42 PM	13	6	After Hours	< 30 minutes
3/3/2015	6:30:41 PM	3002 LAFAYETTE RD	PORTSMOUTH	NH	Alex Groetz	Michael Talis	9100	LEAK INSIDE	WF0609074N	0	25	3/3/2015 18:31	3/3/2015 18:31	3/3/2015 18:34	3/3/2015 18:56	3/3/2015 9:34:15 PM	157	26	After Hours	< 30 minutes
3/4/2015	5:43:55 PM	25 CHELMSFORD ST	SEABROOK	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0609163N	1	22	3/4/2015 17:45	3/4/2015 17:46	3/4/2015 17:46	3/4/2015 18:08	3/4/2015 8:26:53 PM	138	24	After Hours	< 30 minutes
3/4/2015	7:55:14 PM	538 OCEAN BLVD	HAMPTON	NH	Alex Groetz	David Martineau	9100	LEAK OUTSIDE	WF0609167N	0	19	3/4/2015 19:55	3/4/2015 20:05	3/4/2015 20:06	3/4/2015 20:24	3/5/2015 2:30:56 AM	366	29	After Hours	< 30 minutes
3/6/2015	5:07:38 PM	9 PROSPECT ST Apt. APT 2	PORTSMOUTH	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0609433N	0	26	3/6/2015 17:07	3/6/2015 17:08	3/6/2015 17:08	3/6/2015 17:35	3/6/2015 6:07:59 PM	32	27	After Hours	< 30 minutes
3/9/2015	4:45:36 PM	5 THAYER RD	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0609565N	0	16	3/9/2015 16:46	3/9/2015 16:46	3/9/2015 16:46	3/9/2015 17:02	3/9/2015 5:20:37 PM	17	17	After Hours	< 30 minutes
3/9/2015	4:59:04 PM	84 PINEHURST RD	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0609569N	1	13	3/9/2015 17:00	3/9/2015 17:10	3/9/2015 17:30	3/9/2015 17:23	3/9/2015 6:03:12 PM	39	24	After Hours	< 30 minutes
3/9/2015	5:13:57 PM	9 AMBERWOOD DR	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0609571N	1	16	3/9/2015 17:15	3/9/2015 17:18	3/9/2015 17:25	3/9/2015 17:35	3/9/2015 6:11:42 PM	36	21	After Hours	< 30 minutes
3/9/2015	5:39:41 PM	384 MIDDLE RD	DOVER	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0609575N	1	9	3/9/2015 17:40	3/9/2015 17:59	3/9/2015 17:59	3/9/2015 18:08	3/9/2015 6:51:13 PM	42	28	After Hours	< 30 minutes
3/9/2015	6:06:15 PM	6 CHESTNUT ST Apt. 1 Ph. SHS2	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0609576N	1	18	3/9/2015 18:07	3/9/2015 18:11	3/9/2015 18:20	3/9/2015 18:40	3/9/2015 8:23:35 PM	113	23	After Hours	< 30 minutes
3/9/2015	6:24:38 PM	112 SPINNAKER WAY	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0609578N	0	20	3/9/2015 18:25	3/9/2015 18:25	3/9/2015 18:25	3/9/2015 18:45	3/9/2015 8:16:37 PM	90	21	After Hours	< 30 minutes
3/9/2015	7:52:07 PM	31 SARATOGA WAY	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0609584N	3	11	3/9/2015 19:55	3/9/2015 19:56	3/9/2015 20:00	3/9/2015 20:07	3/9/2015 8:50:00 PM	42	15	After Hours	< 30 minutes
3/10/2015	5:36:33 AM	18 LAFAYETTE RD Apt. 1	NORTH HAMPTON	NH	Daniel LaFortune	Rene Bodeleau	9100	LEAK OUTSIDE	WF0609587N	2	22	3/10/2015 5:39	3/10/2015 5:43	3/10/2015 5:43	3/10/2015 6:05	3/10/2015 7:15:29 AM	69	29	After Hours	< 30 minutes
3/10/2015	6:40:50 PM	579 SAGAMORE AVE Apt. 54	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0609697N	0	18	3/10/2015 18:41	3/10/2015 18:41	3/10/2015 18:56	3/10/2015 19:00	3/10/2015 8:00:52 PM	60	19	After Hours	< 30 minutes
3/10/2015	8:57:39 PM	33 GARDNER ST Apt. MASTE	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0609701N	0	3	3/10/2015 20:54	3/10/2015 21:03	3/10/2015 21:03	3/10/2015 21:09	3/10/2015 9:27:38 PM	22	7	After Hours	< 30 minutes
3/12/2015	11:16:24 PM	411 ULAC LN	DOVER	NH	David Emerton	Scott Lacourse	9100	LEAK OUTSIDE	WF0609916N	1	11	3/12/2015 23:17	3/12/2015 23:25	3/12/2015 23:25	3/12/2015 23:36	3/13/2015 7:47:10 AM	490	20	After Hours	< 30 minutes

3/16/2015	5:04:25 PM	89 BUNVEGAN WOODS	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF06102098N	0	13	3/16/2015 17:04	3/16/2015 17:05	3/16/2015 17:06	3/16/2015 17:19	3/16/2015	6:45:00 PM	85	15	After Hours	< 30 minutes
3/18/2015	5:44:09 PM	23 HICKORY	SOMERSWORTH	NH	Laure Rousseau	William Jones	9000	LEAK INSIDE	WF06104027N	0	16	3/18/2015 17:44	3/18/2015 17:48	3/18/2015 17:49	3/18/2015 18:04	3/18/2015	6:37:46 PM	33	20	After Hours	< 30 minutes
3/18/2015	9:21:44 PM	21 HIGHLAND ST	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF06104068N	0	16	3/18/2015 21:22	3/18/2015 21:23	3/18/2015 21:23	3/18/2015 21:40	3/18/2015	10:44:06 PM	64	18	After Hours	< 30 minutes
3/20/2015	5:51:09 PM	37 FAIRFIELD DR	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF06106141N	0	8	3/20/2015 17:51	3/20/2015 17:52	3/20/2015 17:52	3/20/2015 18:00	3/20/2015	6:23:24 PM	22	9	After Hours	< 30 minutes
3/23/2015	5:28:20 PM	192 ATLANTIC AVE Apt. 5TH	SEABROOK	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF06108000N	0	23	3/23/2015 17:28	3/23/2015 17:31	3/23/2015 17:32	3/23/2015 17:55	3/23/2015	7:00:37 PM	65	26	After Hours	< 30 minutes
3/24/2015	5:32:02 PM	359 CORPORATE DR	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF06109111N	0	12	3/24/2015 17:32	3/24/2015 17:32	3/24/2015 17:33	3/24/2015 17:44	3/24/2015	7:40:01 PM	115	12	After Hours	< 30 minutes
3/25/2015	5:40:39 PM	128 NEWTON RD Apt. 35	PLAISTOW	NH	Troy Kimball	Lynne Copp	9100	LEAK OUTSIDE	WF06109961N	0	24	3/25/2015 17:40	3/25/2015 17:41	3/25/2015 17:41	3/25/2015 18:08	3/25/2015	8:29:45 PM	143	25	After Hours	< 30 minutes
3/27/2015	6:30:15 PM	572 EXETER RD	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF06112211N	0	14	3/27/2015 18:30	3/27/2015 18:32	3/27/2015 18:32	3/27/2015 18:46	3/28/2015	3:49:26 AM	542	16	After Hours	< 30 minutes
3/30/2015	9:14:01 PM	NO TROUBLE CALL	EXETER	NH	Alex Groetz	Lynne Copp	9100	LEAK OUTSIDE	WF06114079N	0	10	3/30/2015 21:34	3/30/2015 21:41	3/30/2015 21:42	3/30/2015 21:51	3/31/2015	7:18:02 AM	566	17	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 39 (12% of total) for Weekend/Holiday Hours:																					
3/1/2015	8:15:00 AM	30 WEARE RD	SEABROOK	NH	Anthony Beck	Jason Brooks	9000	LEAK INSIDE	WF06088355N	3	17	3/1/2015 8:18	3/1/2015 8:18	3/1/2015 8:21	3/1/2015 8:36	3/1/2015	9:00:23 AM	23	21	Weekend/Holiday	< 30 minutes
3/1/2015	9:18:05 AM	35 MARK ST	PORTSMOUTH	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WF06088379N	0	6	3/1/2015 9:18	3/1/2015 9:20	3/1/2015 9:20	3/1/2015 9:26	3/1/2015	11:09:04 PM	162	8	Weekend/Holiday	< 30 minutes
3/1/2015	9:42:23 AM	53 HUMPHREYS CT	PORTSMOUTH	NH	Alex Groetz	Jason Brooks	9100	LEAK OUTSIDE	WF06088409N	6	24	3/1/2015 9:48	3/1/2015 9:48	3/1/2015 9:49	3/1/2015 10:13	3/1/2015	2:06:07 PM	233	30	Weekend/Holiday	< 30 minutes
3/7/2015	8:12:31 AM	199 CONSTITUTION AVE UNIT 6 Pte. 2	PORTSMOUTH	NH	Daniel LaFortune	Scott Lacourse	9000	LEAK OUTSIDE	WF06094423N	0	22	3/7/2015 8:13	3/7/2015 8:30	3/7/2015 8:32	3/7/2015 8:42	3/7/2015	9:44:27 AM	61	30	Weekend/Holiday	< 30 minutes
3/7/2015	8:29:23 AM	16 ARCH ST	DOVER	NH	Jeffrey Croteau	Rene Bordenaleau	9100	LEAK OUTSIDE	WF06094435N	0	8	3/7/2015 8:30	3/7/2015 8:31	3/7/2015 8:34	3/7/2015 8:40	3/7/2015	12:56:35 PM	256	10	Weekend/Holiday	< 30 minutes
3/7/2015	8:45:23 AM	3 CANNERY LN	DOVER	NH	David Emerton	Rene Bordenaleau	9000	LEAK INSIDE	WF06094444N	1	16	3/7/2015 8:46	3/7/2015 8:53	3/7/2015 8:56	3/7/2015 9:09	3/7/2015	9:54:44 AM	44	24	Weekend/Holiday	< 30 minutes
3/7/2015	8:59:05 AM	41 WATER ST Apt. UP	EXETER	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF06094454N	3	21	3/7/2015 9:02	3/7/2015 9:02	3/7/2015 9:03	3/7/2015 9:24	3/7/2015	10:03:37 AM	38	25	Weekend/Holiday	< 30 minutes
3/7/2015	5:07:46 PM	88 CHARLES ST	ROCHESTER	NH	David Emerton	Rene Bordenaleau	9100	LEAK OUTSIDE	WF06094460N	0	16	3/7/2015 17:08	3/7/2015 17:08	3/7/2015 17:09	3/7/2015 17:25	3/7/2015	7:36:19 PM	131	17	Weekend/Holiday	< 30 minutes
3/8/2015	9:20:33 AM	187 ROUTE 108 Apt. A Pte. UNIT	SOMERSWORTH	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF06094465N	1	18	3/8/2015 9:21	3/8/2015 9:30	3/8/2015 9:30	3/8/2015 9:48	3/8/2015	12:19:37 PM	151	28	Weekend/Holiday	< 30 minutes

3/8/2015	4:01:15 PM	5 BRAGG AVE	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0609472N	0	0	3/8/2015 16:01	3/8/2015 16:01	3/8/2015 16:02	3/8/2015 16:02	3/8/2015 5:31:17 PM	89	1	Weekend/Holiday	< 30 minutes
3/8/2015	5:05:35 PM	55 PARK ST Apt. C	EXETER	NH	Daniel LaFortune	Mark Severens	9100	LEAK OUTSIDE	WF0609474N	0	15	3/8/2015 17:06	3/8/2015 17:06	3/8/2015 17:07	3/8/2015 17:22	3/8/2015 7:01:58 PM	99	17	Weekend/Holiday	< 30 minutes
3/14/2015	6:30:42 AM	0 TROUBLE CALL	ROCHESTER	NH	Lance Keely	Rene Bodeleau	9100	LEAK OUTSIDE	WF0610068N	1	14	3/14/2015 6:32	3/14/2015 6:42	3/14/2015 6:43	3/14/2015 6:56	3/14/2015 4:01:22 PM	544	25	Weekend/Holiday	< 30 minutes
3/14/2015	8:49:48 AM	25 ALDRICH CT	PORTSMOUTH	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0610070N	0	22	3/14/2015 8:50	3/14/2015 8:56	3/14/2015 8:56	3/14/2015 9:18	3/14/2015 10:45:48 AM	87	28	Weekend/Holiday	< 30 minutes
3/14/2015	2:58:55 PM	15 CULVER ST Apt. 49 Pst. UNIT	PLAISTOW	NH	Anthony Beck	Mark Severens	9000	LEAK INSIDE	WF0610082N	0	6	3/14/2015 14:19	3/14/2015 14:20	3/14/2015 14:20	3/14/2015 14:26	3/14/2015 3:00:17 PM	33	7	Weekend/Holiday	< 30 minutes
3/14/2015	2:46:54 PM	15 CULVER ST Apt. 50 Pst. UNIT	PLAISTOW	NH	Anthony Beck	Mark Severens	9100	LEAK OUTSIDE	WF0610083N	0	12	3/14/2015 14:47	3/14/2015 14:47	3/14/2015 15:00	3/14/2015 15:00	3/14/2015 5:04:18 PM	123	13	Weekend/Holiday	< 30 minutes
3/15/2015	1:17:04 AM	91 DUNVEGAN WOODS	HAMPTON	NH	John Wiley	Edward Charlton	9100	LEAK OUTSIDE	WF0610087N	1	16	3/15/2015 1:18	3/15/2015 1:18	3/15/2015 1:19	3/15/2015 1:35	3/15/2015 3:00:41 AM	84	18	Weekend/Holiday	< 30 minutes
3/15/2015	9:41:48 AM	20 SILVER ST	DOVER	NH	Lance Keely	Sarah Levesque	9000	LEAK INSIDE	WF0610089N	1	12	3/15/2015 9:42	3/15/2015 9:46	3/15/2015 9:46	3/15/2015 9:58	3/15/2015 10:25:10 AM	26	17	Weekend/Holiday	< 30 minutes
3/21/2015	7:04:02 PM	522 OCEAN BLVD	HAMPTON	NH	Jeffrey Grotreau	Scott Lacouture	9100	LEAK OUTSIDE	WF0610628N	1	25	3/21/2015 14:05	3/21/2015 14:06	3/21/2015 14:07	3/21/2015 14:11	3/21/2015 3:17:06 PM	45	27	Weekend/Holiday	< 30 minutes
3/29/2015	8:53:03 AM	216 OCEAN BLVD	SEABROOK	NH	Alex Groetz	Jason Brooks	9100	LEAK OUTSIDE	WF0611241N	2	12	3/29/2015 8:55	3/29/2015 9:03	3/29/2015 9:03	3/29/2015 9:16	3/29/2015 11:54:24 AM	158	23	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Field Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 31-45 minutes: 8 (5% of total) for After Hours:																				
3/4/2015	5:02:49 AM	6 MILL ST	EAST ROCHESTER	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF0609080N	0	20	3/4/2015 5:03	3/4/2015 5:26	3/4/2015 5:27	3/4/2015 5:47	3/4/2015 6:35:06 AM	47	44	After Hours	31-45 minutes
3/5/2015	8:04:15 PM	13 MARSHVIEW CIR	SEABROOK	NH	Alex Groetz	David Martineau	9000	LEAK INSIDE	WF0609275N	0	28	3/5/2015 20:05	3/5/2015 20:11	3/5/2015 20:12	3/5/2015 20:40	3/5/2015 10:02:09 PM	81	36	After Hours	31-45 minutes
3/6/2015	6:56:32 AM	188 JONES AVE	PORTSMOUTH	NH	Lance Keely	William Jones	9000	LEAK INSIDE	WF0609280N	1	29	3/6/2015 6:58	3/6/2015 6:58	3/6/2015 7:11	3/6/2015 7:28	3/6/2015 8:05:11 AM	37	31	After Hours	31-45 minutes
3/9/2015	4:53:28 PM	94 KINGS HWY Apt. 1	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0609568N	0	30	3/9/2015 16:54	3/9/2015 16:59	3/9/2015 17:00	3/9/2015 17:30	3/9/2015 6:49:13 PM	78	36	After Hours	31-45 minutes
3/10/2015	6:10:54 PM	33 GARDNER ST Apt. MASTE	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0609995N	1	24	3/10/2015 18:12	3/10/2015 18:21	3/10/2015 18:22	3/10/2015 18:46	3/10/2015 7:07:13 PM	21	35	After Hours	31-45 minutes
3/11/2015	6:56:41 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel LaFortune	Grene Copp	9000	LEAK INSIDE	WF0609703N	0	32	3/11/2015 6:57	3/11/2015 6:57	3/11/2015 7:03	3/11/2015 7:30	3/11/2015 7:45:22 AM	15	33	After Hours	31-45 minutes
3/11/2015	10:21:23 PM	180 LAFAYETTE RD	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0609819N	0	25	3/11/2015 22:21	3/11/2015 22:32	3/11/2015 22:33	3/11/2015 22:58	3/11/2015 12:56:18 AM	118	36	After Hours	31-45 minutes
3/13/2015	9:42:41 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0610065N	0	23	3/13/2015 21:43	3/13/2015 21:50	3/13/2015 21:50	3/13/2015 22:14	3/13/2015 11:20:13 PM	65	31	After Hours	31-45 minutes

Orders responded to in 31-45 minutes: 20 (5% of total) for Weekend/Holiday Hours:																				
3/1/2015	7:09:09 AM	145 STARK ST Apt. A	PORTSMOUTH	NH	Alex Grootz	Rene Bordenaleau	9000	LEAK INSIDE	WF0608834N	0	22	3/1/2015 7:09	3/1/2015 7:20	3/1/2015 7:21	3/1/2015 7:43	3/1/2015 10:50:44 AM	187	34	Weekend/Holiday	31-45 minutes
3/1/2015	7:13:56 PM	1 OSBORNE TER Apt. 2	HAMPTON	NH	Alex Grootz	Jason Brooks	9100	LEAK OUTSIDE	WF0608844N	0	22	3/1/2015 19:14	3/1/2015 19:23	3/1/2015 19:24	3/1/2015 19:46	3/2/2015 12:16:07 AM	270	32	Weekend/Holiday	31-45 minutes
3/7/2015	7:45:29 AM	1 CHASE PARK	SEABROOK	NH	Kurt House	Rene Bordenaleau	9000	LEAK INSIDE	WF0609441N	1	27	3/7/2015 7:46	3/7/2015 7:48	3/7/2015 7:48	3/7/2015 8:16	3/7/2015 10:24:27 AM	127	31	Weekend/Holiday	31-45 minutes
3/7/2015	4:24:31 PM	16 OSPREY DR	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0609457N	0	30	3/7/2015 16:25	3/7/2015 16:30	3/7/2015 16:31	3/7/2015 17:00	3/7/2015 6:12:13 PM	71	36	Weekend/Holiday	31-45 minutes
3/8/2015	7:36:41 AM	21 WINDMILL LN	HAMPTON	NH	Daniel LaFortune	Scott Lacouture	9000	LEAK INSIDE	WF0609463N	1	22	3/8/2015 7:37	3/8/2015 7:50	3/8/2015 7:50	3/8/2015 8:13	3/8/2015 8:37:27 AM	24	36	Weekend/Holiday	31-45 minutes
3/8/2015	1:53:57 PM	29 JOSEPHINE DR	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0609468N	0	24	3/8/2015 13:54	3/8/2015 14:05	3/8/2015 14:08	3/8/2015 14:30	3/8/2015 3:59:43 PM	89	36	Weekend/Holiday	31-45 minutes
3/8/2015	3:13:24 PM	1 RICHARD ST	HAMPTON	NH	Daniel LaFortune	Mark Severens	9100	LEAK OUTSIDE	WF0609471N	2	29	3/8/2015 15:16	3/8/2015 15:16	3/8/2015 15:17	3/8/2015 15:46	3/8/2015 6:18:24 PM	152	32	Weekend/Holiday	31-45 minutes
3/21/2015	8:11:43 PM	24 SUNNYBROOK DR	DOVER	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0610632N	1	22	3/21/2015 20:13	3/21/2015 20:24	3/21/2015 20:25	3/21/2015 20:47	3/21/2015 9:15:13 PM	27	35	Weekend/Holiday	31-45 minutes
3/22/2015	8:31:48 AM	359 PORTLAND ST Apt. 1	ROCHESTER	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0610633N	0	27	3/22/2015 8:32	3/22/2015 8:44	3/22/2015 8:45	3/22/2015 9:12	3/22/2015 12:41:20 PM	209	40	Weekend/Holiday	31-45 minutes
3/22/2015	11:32:14 PM	0 TROUBLE CALL	HAMPTON	NH	Jeffrey Croteau	Mark Severens	9000	LEAK INSIDE	WF0610642N	0	29	3/22/2015 23:32	3/22/2015 23:39	3/22/2015 23:39	3/23/2015 0:09	3/23/2015 1:42:43 AM	91	37	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Hold Time	Travel Time	Assigned	Accepted	In Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 46-60 minutes: 1 (1% of total) for After Hours:																				
3/10/2015	5:34:47 AM	26 GLEN RD	HAMPTON	NH	Daniel LaFortune	Jason Brooks	9100	LEAK OUTSIDE	WF0609586N	1	31	3/10/2015 5:26	3/10/2015 5:43	3/10/2015 5:47	3/10/2015 6:15	3/10/2015 7:53:45 AM	98	50	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 2 (1% of total) for Weekend/Holiday Hours:																				
3/1/2015	10:54:36 PM	1 RUTLAND ST Pkt. A	DOVER	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0608845N	0	37	3/1/2015 22:55	3/1/2015 23:12	3/1/2015 23:13	3/1/2015 23:50	3/2/2015 12:09:25 AM	19	55	Weekend/Holiday	46-60 minutes
3/14/2015	10:06:31 AM	564 EXETER RD	HAMPTON	NH	Anthony Beck	Jason Brooks	9100	LEAK OUTSIDE	WF0610073N	22	18	3/14/2015 10:31	3/14/2015 10:37	3/14/2015 10:37	3/14/2015 10:56	3/14/2015 12:46:01 PM	109	47	Weekend/Holiday	46-60 minutes

Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																				
Orders responded to in 61-75 minutes: 1 (1% of total) for Weekend/Holiday Hours:																				
3/1/2015	9:34:38 AM	272 ROCKLAND ST	PORTSMOUTH	NH	Alex Groetz	Jason Brooks	9100	LEAK OUTSIDE	WFO608839N	8	54	3/1/2015 9:43	3/1/2015 9:43	3/1/2015 9:44	3/1/2015 10:38	3/1/2015 2:13:00 PM	214	63	Weekend/Holiday	61-75 minutes
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																				
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																				

Summary for 03/01/2015 to 03/31/2015											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	65	42%	15	53	63%	15	7	19%	15	5	16%
30	67	86%	30	12	100%	30	21	76%	30	14	59%
45	18	97%	45	0	100%	45	8	97%	45	10	91%
60	3	99%	60	0	100%	60	1	100%	60	2	97%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	154		Total	85		Total	37		Total	32	

Mar-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	65	42%	15	53	62%	15	7	19%	15	5	16%
30	67	86%	30	32	100%	30	21	76%	30	14	59%
45	18	97%	45	0	100%	45	8	97%	45	10	91%
60	3	99%	60	0	100%	60	1	100%	60	2	97%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	154		Total	85		Total	37		Total	32	

Feb-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	110	34%	15	76	44%	15	22	27%	15	12	18%
30	155	82%	30	86	93%	30	40	75%	30	29	61%
45	52	98%	45	9	98%	45	19	98%	45	24	97%
60	6	100%	60	3	100%	60	2	100%	60	1	99%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	324		Total	174		Total	83		Total	67	

Jan-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	50	32%	15	35	40%	15	11	28%	15	4	14%
30	78	82%	30	48	94%	30	18	73%	30	12	57%
45	24	97%	45	4	99%	45	9	95%	45	11	96%
60	4	100%	60	1	100%	60	2	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	156		Total	88		Total	40		Total	28	

Dec-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	35%	15	31	45%	15	7	23%	15	1	8%
30	58	87%	30	33	93%	30	17	80%	30	8	69%
45	10	96%	45	4	99%	45	3	90%	45	3	92%
60	5	100%	60	1	100%	60	3	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	112		Total	69		Total	30		Total	13	

Nov-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	43%	15	27	59%	15	2	17%	15	6	25%
30	32	82%	30	17	96%	30	5	58%	30	10	67%
45	12	96%	45	2	100%	45	4	92%	45	6	92%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	82		Total	46		Total	12		Total	24	

Oct-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	28%	15	25	40%	15	3	11%	15	1	6%
30	52	77%	30	34	95%	30	13	59%	30	5	38%
45	21	97%	45	2	98%	45	10	96%	45	9	94%
60	3	100%	60	1	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	105		Total	62		Total	27		Total	16	

Sep-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	51%	15	28	55%	15	4	33%	15	4	50%
30	30	93%	30	21	96%	30	5	75%	30	4	100%
45	5	100%	45	2	100%	45	3	100%	45	0	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	51		Total	12		Total	8	

Aug-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	43%	15	21	58%	15	2	14%	15	0	0%
30	21	81%	30	14	97%	30	5	50%	30	2	50%
45	10	100%	45	1	100%	45	7	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	54		Total	36		Total	14		Total	4	

Jul-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	49%	15	25	60%	15	8	40%	15	3	27%
30	27	86%	30	17	100%	30	7	75%	30	3	55%
45	10	100%	45	0	100%	45	5	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	42		Total	20		Total	11	

Jun-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	21%	15	11	34%	15	0	0%	15	1	8%
30	33	79%	30	18	91%	30	7	58%	30	8	69%
45	12	100%	45	3	100%	45	5	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	57		Total	32		Total	12		Total	13	

May-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	33%	15	21	45%	15	6	22%	15	2	14%
30	45	84%	30	24	96%	30	13	70%	30	8	71%
45	12	98%	45	2	100%	45	6	93%	45	4	100%
60	0	98%	60	0	100%	60	0	93%	60	0	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	88		Total	47		Total	27		Total	14	

Apr-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	40%	15	28	47%	15	8	33%	15	3	21%
30	47	88%	30	30	97%	30	12	83%	30	5	57%
45	10	98%	45	2	100%	45	2	92%	45	6	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	60		Total	24		Total	14	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	503	37%	15	381	48%	15	80	24%	15	42	17%
30	645	84%	30	374	95%	30	163	72%	30	108	61%
45	196	98%	45	31	99%	45	81	96%	45	84	96%
60	26	100%	60	6	100%	60	12	99%	60	8	99%
75	4	100%	75	0	100%	75	2	100%	75	2	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1374		Total	792		Total	338		Total	244	